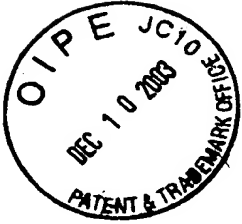


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PATENT APPLICATION  
09/865,735



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

John C. Siebel et al.

Serial No.:

09/865,735

Date Filed:

May 24, 2001

Group Art Unit:

2177

Examiner:

Wong, Leslie

Title:

**TEXT MINING SYSTEM FOR WEB-BASED BUSINESS INTELLIGENCE**

**RECEIVED**

DEC 17 2003

Technology Center 2100

**MAIL STOP --FEE AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail No. EV352386628US addressed to: Mail Stop - Fee Amendment, Commissioner of Patents, Office, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

*Jay Howard*  
Jay Howard

December 10, 2003

Date

Dear Sir:

**RESPONSE TO OFFICE ACTION**

In response to the Office Action mailed September 10, 2003, Applicants respectfully submit the following amendments set forth below and request favorable action thereon.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to Claims** are reflected in the listing of claims which begins on page 4 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.